



ABOUT CALLSWITCH

Whether your customer is a busy call centre of 500+ people, or a small company of less than 5 people, it is crucial that you offer a hardware solution that can be tailored to your customers' specific needs.

With the wide range of VoIP desk phones that are currently on the market, it can be difficult to decide which brand to go for and which features will benefit your business the most – all within a budget.

We've done the hard work for you, saving you time and money -both of which you have already invested into CallSwitch. Not only offering a lifetime warranty* and no fuss 30 day RMA procedure with advanced handset replacement - add to this our hardware ranges are auto provisioned in most cases** matching your customers with the right handset couldn't be easier.

From our range of standard and high-end desktop IP phones, to clever and long range DECT phones, to innovative solutions for multi-site deployment. When designing your package for large open spaces such as factory floors, supermarkets or warehouses, we offer options which work seamlessly with our CallSwitch platform to provide the ultimate solution.

- * Yealink handsets have a lifetime warranty.
- ** Some manufacturers and solutions may require further provisioning, speak to a member of sales for further information.

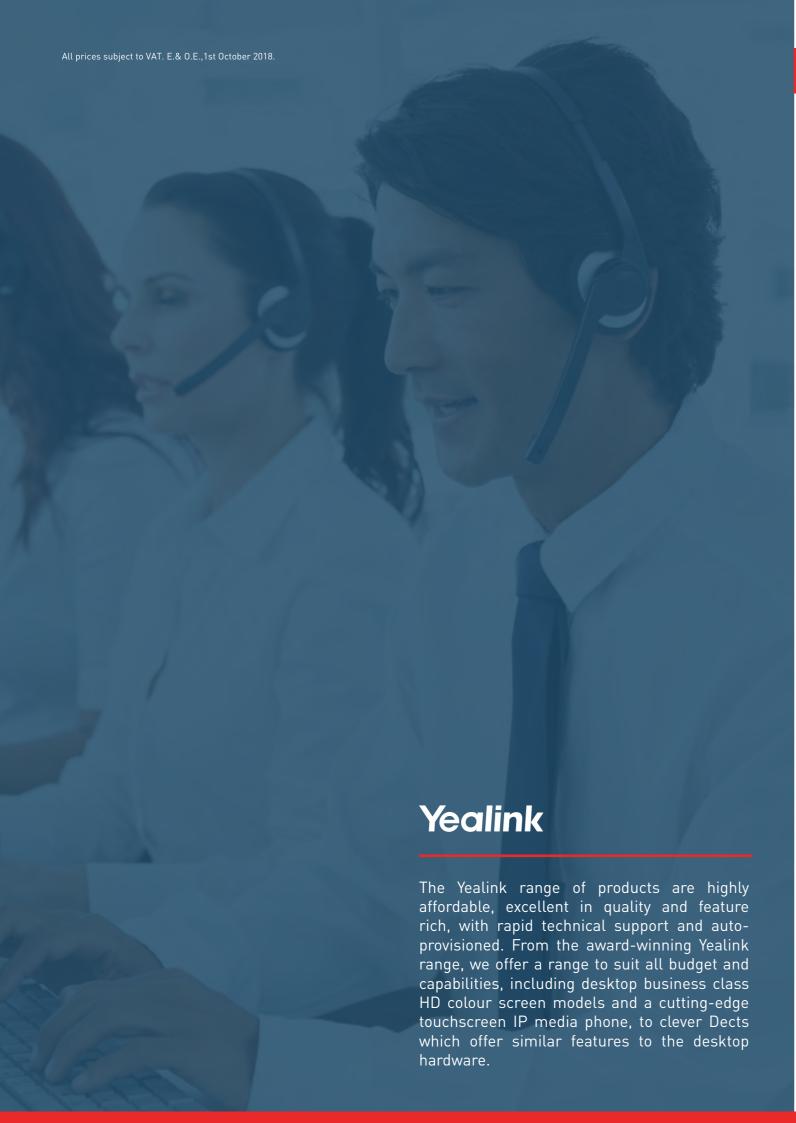
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Yealink

Gigaset

Jabra

DOOR ENTRY UNITS



Yealink IP PHONES



T23G

- Dual Gigabit Ethernet ports
- 3 User accounts
- 132 x 64 pixel with white backlit display LCD
- 3 programmable line/BLF keys
- Headset port
- HD voice: HD handset, HD speaker
- Built in Wall Mount

Software Only	Recurring	Recurring
License	LITE	Business
f50	INC	INC



T46S

- Dual port Gigabit Ethernet, Power over Ethernet
- 14" x 3" TFT colour display with backlight
- HD Voice: HD Codec, HD speaker, HD handset
- Supports Bluetooth headsets & Wi-Fi dongle

Software Only	Recurring	Recurring
License	LITE	Business
£100	£60	



T58A

Optima HD voice technology and Opus Audio Codec Crystal clear voice communications

- 7" (1024 x 600) touchscreen
- 720p30 HD video
- Built-in Bluetooth 4.0+
- Built-in Wi-Fi (802.11b/g/n)
- Integrated Gigabit Ethernet
- Built-in web browser
- USB port for USB headsets, media and storage applications

Software Only	Recurring	Recurring
License	LITE	Business
£180	£140	



T41S

- HD voice: HD handset, HD speaker
- 10/100Mb Ethernet
- 2.7" backlit LCD display
- 2 x RJ45 10/100M Ethernet ports
- 6 User accounts
- 6 programmable line/BLF keys
- USB port (2.0 compliant)
- EHS port
- 2.7" backlit LCD display
- HD Voice: HD Codec, HD speaker, HD handset

Software Only	Recurring	Recurring
License	LITE	Business
£60	£20	INC



T48S

- Dual port Gigabit Ethernet, Power over Ethernet
- 7" 800 x 480-pixel colour touchscreen with backlight
- HD Voice: HD Codec, HD speaker, HD handset
- Supports Bluetooth headsets & Wi-Fi dongle

Software Only	Recurring	Recurring
License	LITE	Business
£145	£100	£85



T58V

T58V supports a CAM50 in addition to give you inbuilt video conferencing functionality



T42S

- Up to 12 SIP accounts
- 2.7" 192x64-pixel graphical LCD with backlight
- Dual-port Gigabit Ethernet
- USB 2.0
- PoE support
- Headset, EHS support
- Integrated stand with 2 adjustable angles
- Wall mountable

Software Only	Recurring	Recurring
License	LITE	Business
£70	£30	£15



T49G

- 3-way video conferencing or 5-way mixed audio/video conferencing
- Dual port Gigabit Ethernet
- 8" 1280 x 800-pixel colour touchscreen with backlight
- Supports Bluetooth built-in & Wi-Fi built in

oftware Only	Recurring	Recurring
License	LITE	Business
£325	£285	£265

Software Only	Recurring	Recurring
License	LITE	Business
£235	£185	£165



Yealink DECT PHONES



W52P

W52p IP DECT phones enable you to take advantage of VoIP technology with the added ability to roam from a single location, ideal for those constantly on the move from their desk. It comes with a number of advanced phone features which makes the product an affordable cost-effective solution for a small office/ home environment.

Included is the W52 Base Station and the handset. This gives you a complete solution to get started, however you can purchase Additional handsets in the form of the Yealink W52h, and in total you can connect up to 5 DECT cordless handsets to one DECT base station.

Black list

ftware Only

£65

- Call history (Outgoing/Missed/ Accepted)
- Up to 5 VoIP accounts and 4 simultaneous calls per base station
- Expandable up to 5 DECT cordless
 handsets
- 10 hours talk time / 120 hours standby
- Range up to 50m indoors and 300m outdoors

£20

Recurring Business

INC



W₆0P

Discreet, portable and wall mountable, the W60 DECTbase fits seamlessly into any office while the W56H handset it small enough to be carried around in the pocket of a user as they walk freely around their workspace.

With additional features from the W52 including: longer range, quicker charging and transfer abilities, you can be as efficient as a desk phone, yet fully mobile.

Supplied with a W60 Base station and charger.

- Call hold/transfer
- 3-way conference
- Switching between calls/Call waiting
- Mute/Silence/DND
- Up to 8 simultaneous calls/handsets
- Indoor Range: 20m~50m (The ideal distance is 50m)
- Outdoor Range: 300m
- Quick charging: 10-min charge time for 2-hour talk time
- Charger included

£75

oftware Only	Recurring	Recurring

£30

£15



W56H

- Dual port Gigabit Ethernet, Power over Ethernet
- 7" 800 x 480-pixel colour touchscreen with backlight
- HD Voice: HD Codec, HD speaker, HD handset
- Supports Bluetooth headsets & Wi-Fi dongle

Software Only	Recurring	Recurring
License	LITE	Business
£55	n/a	



W52H

- W52h Additional Handset
- Designed for use with the Yealink W52P IP DECT Phone System, it has all of the capabilities of the W52P.
- Charger included

Software Only	Recurring	Recurring
License	LITE	Business
£45	n/a	n/a

Yealink AUDIO CONFERENCING



CP920

- Optimal HD audio
- Yealink Noise Proof Technology
- 20ft range & 360 degree voice pickup
- Power over Ethernet
- 5-way conference call, hybrid
 UC meeting
- Built-in Wi-Fi (2.4GHz, 802.11.b/g/n)



CPW90

WIRELESS MICROPHONES

- Wireless Expansion Mic which works as an audio input device for the Yealink CP960 conference phone
- supports 360-degree voice pickup range at a radius of up to 10 feet (3 meters)
- Optima HD voice
- Capacitive mute touchpad



CP960

CONFERENCE UNIT

- Optimal HD audio, full duplex technology
- Yealink Noise Proof Technology
- 20-foot (6-meter) and 360-degree microphone pickup range
- Two optional Wireless Expansion Microphones (CPW90)
- Built-in 3-microphone array
- 5-inch multi-touch screen with 720 x 1280 resolution
- 5-way conference call

Software Only	Recurring	Recurring
License	LITE	Business
£365	£315	



Software Only License	Recurring LITE	Recurring Business
£125	n/a	n/a



CP960 BUNDLE

- 1 x CP960 unit
- 2 x Wireless Microphone Expansion Units

Recurring LITE	Recurring Business
£420	£405
	LITE



Yealink ACCESSORIES



EXP40

The Yealink EXP40 expansion module is designed to be used with the Yealink T54 Series of IP desk phones. expanding the functional capability of your sip phone to a whole new level. It features a large graphic LCD. Two pages of 20 flexible buttons are shown on the display can be programmed up to 40 various features, the productivity-enhancing features include BLF/BLA, speed dialing, call forward, transfer, park, pickup, etc

Software Only	Recurring	Recurring
License	LITE	Business
£58	n/a	n/a



ATA ADAPTER HT801

The HT801 analog telephone adapter (ATA) allows users to create a high-quality and manageable IP telephony solution for individual analog phones in a home or office application. The product features 1 FXS port and 1 10/100Mbps port to extend VoIP services to an analog phone.

Supports up to 1 SIP account

IMPORTANT NOTE: YOU NEED TO ALLOCATE AN ADDITIONAL EXTENSION FOR THIS PRODUCT.

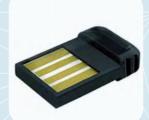
Software Only	Recurring	Recurring	
License	LITE	Business	
£25	n/a	n/a	



EXP50

The Yealink EXP50 expansion module is designed to be used with the Yealink T5 Series of IP desk phones. Is designed to expand the functional capability of your SIP phone to a whole new level. It features a large 4.3-inch colour-screen LCD, giving you a vivid visual experience. In addition, it provides you with a simple user interface and advanced call handling capabilities. For example, three pages of 20 flexible button shown on the display can be programmed up to 60 various features

Software Only	Recurring	Recurring
License	LITE	Business
£63	n/a	n/a



BT40

The BT40 bluetooth dongle provides connectivity with bluetooth headsets and is compatible with the Yealink T46G/T48G Gigabit SIP telephone and T49G SIP videophone





CAM50 CAMERA FOR T58A

- Optimal HD audio
- Yealink Noise Proof Technology
- 20ft range & 360 degree voice pickup

Software Only	Recurring	Recurring
License	LITE	Business
£57.50	n/a	n/a



EHS36

- Compatible with T48S/T48G/T46S/ T46G/T42S/T41S
- Compatible with Jabra & Plantronics
- Control phone through wireless headset
- Plug and play





RT20

oftware Only

£80

Yealink DECT repeater RT20 can be deployed to extend the DECT radio coverage of Yealink W52P/W56P base stations significantly in all directions



WALL BRACKET

PSU T41 £6.00



WALL BRACKET MOUNT FOR T46/48

£5.00



PSU T46/8/9 £7.90



n/a

n/a

YEALINK YH533

- Entry level wired mono headset
- Premium audio assures quality costomer communications
- Ultra microphone noise cancelling
- Ergonomic design for all day comfort
- 330° pivoting microphone boom
- Featherweight and soft ear cushions are easy on your ears
- RJ9 headset jack
- 1 meter cord line
- Quick-disconnect (QD) cord

Software Only	Recurring	Recurring
License	LITE	Business
£20	n/a	





Gigaset IP PHONES



MAXWELL BASIC

Maxwell Basic provides all the essential features needed within a professional desktop phone ready for any office environment.

Featuring full HD audio, Maxwell Basic is designed for everyday use without compromising audio quality.

- High contrast 2.5" screen for crystal clear text
- Wall mountable
- 1Gb network switch
- POE or PSU power

Software Only	Recurring	Recurring
License	LITE	Business
£63	£16	FOC



MAXWELL 2

A business quality VoIP phone must be intuitive, attractive and always ready to support your business. The Gigaset Maxwell 2 business phone provides all those qualities in this VoIP desktop model designed to work with any on-premise or cloud based telephone system.

The Maxwell 2's lightweight handset supports HD audio and voice, so you need not miss a single word. Volume keys ensure the right audio level and you can toggle between hands-free and the headset by merely pressing the dedicated button.

- ComPact 3.5" HD colour screen
- Wall mountable
- 1Gb network switch
- POE or PSU power

Software Only	Recurring	Recurring
License	LITE	Business
£67	£20	FOC



MAXWELL 3

Maxwell 3 offers a compact yet powerful desktop phone with the professional features to suit any business or home office environment.

Featuring full HD audio, 'do-not-disturb' 'navi'-key and keys with call status. These useful features are well positioned around a crystal clear display, which makes Maxwell 3 the perfect choice for modern digital communication.

- Compact 3.5" HD colour screen
- Wall Mountable
- Built in compatibility with wide range of wired accessories including headsets via EHS/DHSG
- 1Gb network switch
- POE or PSU power

Software Only	Recurring	Recurring
License	LITE	Business
£77	£30	£15



GIGASET WALL MOUNT FOR MAXWELL BASIC/2/3

Software Only	Recurring	Recurring	
License	LITE	Business	
£15	n/a	n/a	

Gigaset DECT PHONES



S650H PRO

- · Functional, office orientated design
- Improved scratch resistant 1.8" TFT display
- Optional charging base

Software Only	Recurring	Recurring
License	LITE	Business
£47	n/a	inc.



R650H PRO

- 1.8" TFT illuminated display
- Up to 14 hours of talk time
- Excellent HD audio quality; Gigaset HDSPTM

Software Only	Recurring	Recurring	
License	LITE	Business	
£58	n/a	inc.	



SL750H PRO

- Effortless call management with audio profiles
- Large 2.4" TFT illuminated display
- Small & compact design
- Protection against scratches and common disinfectants

Software Only	Recurring	Recurring	
License	LITE	Business	
£66	n/a	£15	

GIGASET DECT IP PRO MULTI CELL SYSTEM

The Gigaset N720 IP PRO Base Station and Gigaset N720 DM PRO DECT manager are two elements which make up the Gigaset N720 DECT IP Multicell System. Please purchase both parts for the full IP Multicell System. Up to 20 base stations and 100 handsets can be connected to the DECT manager, enabling wireless mobility with seamless handover and roaming in on-site communication. This allows employees of small to medium businesses to benefit from cordless communication throughout a site. Power over Ethernet ensures no need for additional plug points.

The N720 DECT IP Multicell System supports the latest generation of Gigaset DECT handsets, meaning users benefit from mobility in communication with exceptional HD sound. A broad range of compatible Gigaset handsets is available for different business requirements.

GIGASET N720 DECT IP MULTICELL SYSTEM

- Seamless handover and roaming
- Up to 100 users / SIP accounts / handsets
- Exceptional HD sound with HDSP™1,2
- Up to 20 base stations
- Up to 30 parallel calls
- 8 simultaneous calls per base (4 in G.722 HDSP™ mode)
- Local network directory and public online directories (white and yellow pages)
- Email reader
- Professional zero-touch auto-provisioning setup
- Power over Ethernet
- Required in addition to your DECT solution

Note: A license is not required hence the stand alone hardware price



N720 IP PRO BASE STATION



N720 DM PRO DECT MANAGER

Software Only	Recurring	Recurring	
License	LITE	Business	
£300	£300	£300	





N510 IP PRO

The Gigaset N510 IP PRO DECT IP base station gives you a top-performing mobility solution for up to 6 users and up to 6 handsets can be registered to the base station, allowing you to mix and match from a wide range of compatible Gigaset handsets. The Gigaset N510 base station supports up to 6 different VoIP accounts and phone numbers - great for multiple users or several lines, and up to 4 VoIP calls can be performed in parallel.

- DECT IP base station with up to 6 VoIP accounts
- Expandable phone system for up to 6 users: Multiline calling with up to 6 handsets and 4 parallel calls
- Combine with a wide range of attractive Gigaset DECT handsets
- Enhance productivity with online net directory search, corporate directory access and email notification
- '0'-touch configuration with Gigaset PBX. Also compatible with a wide range of established VoIP providers and BXs.
- Power over Ethernet and power supply.
- ECO DECT energy-saving

Software Only	Recurring	Recurring	
License	LITE	Business	
£43	INC	INC	



All prices subject to VAT. E.& O.E.,1st October 2018.

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BUNDLE	Software Only License	Recurring Business	Recurring LITE
N510IPR650-1 (N510P + 1 R650)	£97	£50	£35
N510IPR650-2 (N510P + 2 R650)	£154	£105	£90
N510IPR650-3 (N510P + 3 R650)	£210	£160	£145
N510IPR650-4 (N510P + 4 R650)	£265	£215	£200
N510IPR650-5 (N510P + 5 R650)	£320	£275	£255
N510IPR650-6 (N510P + 6 R650)	£375	£325	£310
N510IPS650-1 (N510P + 1 S650)	£85	£40	£25
N510IPS650-2 (N510P + 2 S650)	£135	£90	£73
N510IPS650-3 (N510P + 3 S650)	£180	£135	£120
N510IPS650-4 (N510P + 4 S650)	£225	£178	£160
N510IPS650-5 (N510P + 5 S650)	£270	£220	£205
N510IPS650-6 (N510P + 6 S650)	£315	£265	£250

Gigaset ACCESSORIES



N720 PSU UK 5 PACK



MAXWELL PSU



MAXWELL EXPANSION UNIT

£50 £9

£110



We strongly suggest a full site survey before ordering any hardware – we work closely with Gigaset directly, and can offer onsite survey TRAINING and install support for your first Gigaset installation. Contact Operations for more information on opsteam@telcoswitch.com.

The Gigaset N720 SPK PRO Site Planning Kit is an easy-to-use measurement kit, used for planning new or expanding pre-existing DECT multicell installations.



PLANNING KIT FEATURES

- Easy-to-use, fast configuration
- For one/two-person operation
- Clear, simple indication of measurement values
- Test sound
- Battery-powered base station with holder for flexible placement (stand or wall)
- Robust case suitable for daily use
- Calibrated handsets

Software Only	Recurring	Recurring	
License	LITE	Business	
£800	n/a		

Sufficient signal coverage within designated areas and the overlapping of transmitting stations are important criteria for successful installation. Every installation must be tailored to its specific environment.

This measurement kit allows you to determine the ideal positions and number of base stations for each space – ensuring seamless handover and excellent sound quality.

We have added the Gigaset survey guide for your information in the partner portal, however do contact us for more information on direct site survey and installation support from Gigaset.



TECHNICAL SPECIFICATIONS

HANDSETS S810H

- Calibrated
- Measuring mode
- RSSI: from -10dB to -90dB
- Frame quality: 80 % to 100 %
- Base station ID: RPN
- Measuring intervals: 1,0s to 2,5s (default)
- Measuring time up to 25h (with 800mAh batteries)

BASE STATION N720 SPK PRO

- Test sound generator
- Operation with battery pack fully charged up to 25h
- On/off switch and charging circuit
- 1/4-20BSW tripod socket
- Holder for flexible installation with fixing holes and a 1/4" - 20 BSW thread for mounting onto a tripod (available from different manufacturers).

WEIGHT AND DIMENSIONS

- Case weight: approx. 6,0kg
- Case measurements: 470mm (L) x 140mm (D) x 340mm (H)

INCLUDED IN DELIVERY

- 2 measuring handsets (calibrated) with charging docks
- 8 rechargeable batteries for handsets (2 needed per handset)
- Measuring base station N720 SPK in holding frame, with battery and power supply
- Battery charger for the measuring base station
- 2 headsets ZX 400 with 2,5mm plug
- CD-ROM with documentation and planning guidelines
- Key, notepad, ball pen

Jabra

stvle.

your

your

never

Find a headset that suits

working

Choose from affordable corded headsets and

handy wireless headsets that let you leave your desk while on a call. All headsets are available in a QD version for your desk phone or a USB

for

requirements.

computer, providing a versatile solution to your

Wireless headsets come

in both Bluetooth and

DECT versions, so you

ensure

interrupted, and calls

with those all-important

smoothly as possible.

What's more, you can

choose noise-cancelling

call centre headphones

to ensure you can focus

on the task at hand.

is

run

your

version

working

can

connection

customers

Jabra HEADSETS



- One ear frame
- Flexible mic boom and FreeSpin 360° rotation for optimum positioning
- · Crystal Clear Sound and noisecancelling microphone
- Corded connection and binaural headset
- HD wideband audio and PeakStop acoustic protection
- · Winner of product of the year at the 2014 TMC Unified Communications awards
- Kevlar reinforced cable
- · HD voice Wideband Audio
- QuickDisconnect compatible for desktop phones

Software Only	Recurring	Recurring	
License	LITE	Business	
£65	£18.50		

BIZ 2300 MONO U

- One ear frame
- Flexible mic boom and FreeSpin 360° rotation for optimum positioning
- · Crystal Clear Sound and noisecancelling microphone
- USB connection included for desktop SoftClient use and binaural headset (no handset requirement)
- HD wideband audio and PeakStop acoustic protection
- · Winner of product of the year at the 2014 TMC Unified Communications awards
- Kevlar reinforced cable
- HD voice Wideband Audio

\	Software Only	Recurring	Recurring	
	License	LITE	Business	
	£75	£25	INC	



EVOLVE 65 STEREO INC. CHARGING STAND

The Charging Stand for Jabra Evolve 65 provides easy and convenient charging and storage at the desk.

- Charging time Max. 120 minutes
- Warranty 2 years
- Wireless Bluetooth device
- Operating range Up to 30 m/100 ft
- Connection (mini jack, USB, etc.)
- USB/Bluetooth
- Talk time
- Up to 10 hours
- Standby time Up to 15 days

A professional entry-level wireless

PRO 920 MONO

headset designed for use with desk phones. Offering all the essential features of a wireless headset in a simple design at an attractive price point. Freeing users from their desk, enabling them to find documents and multi-task with maximum efficiency while on a call. Apart from being able to walk and talk up to 120m/350ft away from their desk.







BIZ 2300 DUO

- Duo ear frame
- · Crystal Clear Sound and noisecancelling microphone
- Corded connection and binaural headset
- HD wideband audio and PeakStop acoustic protection
- · Winner of product of the year at the 2014 TMC Unified Communications awards
- Keylar reinforced cable
- HD voice Wideband Audio
- · QuickDisconnect compatible for desktop phones



BIZ 2300 DUO U

- Duo ear frame
- · Crystal Clear Sound and noisecancelling microphone
- USB connection included for desktop SoftClient use and binaural headset (no handset requirement)
- HD wideband audio and PeakStop acoustic protection
- · Winner of product of the year at the 2014 TMC Unified Communications awards
- Kevlar reinforced cable

£90

• HD voice - Wideband Audio



EVOLVE 65 MONO

INC. CHARGING STAND

The Charging Stand for Jabra Evolve 65 provides easy and convenient charging and storage at the desk.

- Charging time Max. 120 minutes
- Warranty 2 years
- Wireless Bluetooth device
- Operating range Up to 30 m/100 ft
- Connection (mini jack, USB, etc.)
- USB/Bluetooth
- Talk time

£120

- Up to 10 hours
- Standby time Up to 15 days



PRO 920 DUO

- · Crystal clear sound and safe sound levels
- Soft, comfortable ear cushions
- Noise-cancelling microphone
- · Dedicated button to answer/end calls
- Separate buttons to mute call or turn volume up or down
- Adjustable headband for a perfect fit
- · LED display with Battery, Mute and Audio link indicators



£40

£20

EVOLVE 65 MONO

- Warranty 2 years

- Talk time
- Up to 10 hours
- Standby time Up to 15 days



- Charging time Max. 120 minutes
- Charging time Max. 120 minutes
- Wireless Bluetooth device
- Operating range Up to 30 m/100 ft
- Connection (mini jack, USB, etc.)
- USB/Bluetooth



£75

£60

£35

- **EVOLVE 65 STEREO**
- Warranty 2 years
- Wireless Bluetooth device
- Operating range Up to 30 m/100 ft
- Connection (mini jack, USB, etc.)
- USB/Bluetooth
- Talk time
- Up to 10 hours
- Standby time Up to 15 days

oftware Only	Recurring	Recurring	Software Only	Recurring	Recurring
License	LITE	Business	License	LITE	Business
£135	£95	£80	£90	£45	£30



DOOR ENTRY UNITS



We work closely with CIE, offering industry leading Door Intercom and Entry Access systems. CIE are the main UK dealer for the 2N intercom / access control product range.

As our Door Entry and Access Control expert partners, CIE's system design support can help you design, configure, install and support these door intercom systems. The SIP device goes onto the LAN, and using the IP address, you can then connect it to our platform with an additional extension.

Using the leading 2N product range, our Intercom and Access Control Solutions are fully

expandable from a single door access point right up to servicing hundreds of apartments across several sites. Many of the door entry units offer HD video with night vision, clear sounding speakers and keypads. With anti vandal, camera, and keypad or card access technology, together, a bespoke solution will be developed for the solution, ensuring that your customer has exactly the right solution for your customer.

We invite you to discuss your individual requirements with our experts, who will offer you the best products and solutions tailored to suit the customer's needs.

Please contact:

Email: info@cie-group.co.uk
Tel: +44 (0)115 9770075



DELIVERY CHARGES* HANDSETS & ROUTERS £15.00 1 to 10 £30.00 11 to 30 31 to 50 £55.00 51 to 79 £75.00 80 to 100 £85.00 £100.00 100 handsets or more OTHER HARDWARE* Accessories £6.00 £6.00 PSUs £6.00 Headsets *PSUs ordered with hardware are included in handsets delivery costs above. **Delivery charges are units per individual tenant order placed.

REGISTERED OFFICE: TELCOSWITCH LTD, 4 PRINCE ALBERT ROAD, LONDON NW1 7SN. REGISTERED IN ENGLAND WITH COMPANY #9687883.