**PatLec Services**

**Pat Testing and Property Maintenance**

Tel: 01635226393

Mob:07554362833

**Terms & Conditions**

**1.** Your payment and or confirmation, either written or verbal, indicates you have read and agree to be bound by our Terms & Conditions.

**2.**All appointments must be paid by the due date shown on your invoice (strictly 7 days from the job date)

**3.** Failure to make payment by the due date will result in a late payment fee of £2.50 per day for every day the invoice remains unpaid (unless by special arrangement made at the time of booking).

**4.** Customers who wish to re-schedule appointments must give 48hrs notice. Late requests will, at the discretion of the Management, incur the minimum call out charge.

**5.** Should our operational needs dictate, we reserve the right to re-schedule appointments. We aim to give at least 48 hr notice except under exceptional circumstances.

**Please Note - the minimum call out charge of £65 will apply if:**

You, or your appointed Keyholder fail to keep the confirmed appointment and or the Engineer cannot access the property