

# **Level 2 CCTV (PSS) Operator Course Information**



**PROSEC CONSULTANCY LTD**



# Level 2 CCTV (PSS) Operator- Course Information

## Who is the course for?

The Level 2 Award in CCTV Operations (Public Space Surveillance) has been developed to meet the requirements of the Security Industry Authority (SIA). It is based on the relevant SIA 'Specifications for Learning and Qualifications for CCTV Control Room Operators (PSS)' and provides the necessary skills and knowledge for those who wish to apply for an SIA licence and work as a CCTV Operative.

Under the Private Security Industry Authority Act 2001, all individuals wishing to work in the private security industry must undertake a recognised qualification before applying for a licence.



## What does the course involve?

This qualification is split into 3 modules and delegates must complete and pass units 1, 2 and 3 as outlined below which will achieve a Level 2 Award in CCTV operations and allow delegates to apply for their SIA licence.

The course is assessed through 2 multiple-choice examinations and a practical test.

The course is made up of the following units:



### Unit 1: Working in the Private Security Industry

- The purpose and main features of the private security industry.
- The legislation that is relevant to people working in the private security industry
- Relevant aspects of health and safety in the workplace
- The principles of fire Safety
- How to deal with non-fire-related workplace emergencies
- The principles of effective communication and customer care in the private security industry

### Unit 2: Working as a CCTV Operator

- CCTV Codes of Practice, Operational Procedures and Guidelines
- Relevant Legislation and how it impacts on CCTV operations
- Roles and Responsibilities of the CCTV Operator and other CCTV Staff
- Characteristics of a CCTV System
- Effective use of CCTV equipment
- Emergency Procedures in the CCTV Control Room



### Unit 3: Practical use of a CCTV System

- Operate CCTV Equipment
- Demonstrate operational use of a CCTV System

## Are there any entry requirements?

No, there is no requirement to have ANY previous knowledge or training in order to undertake this course.

The qualification can be undertaken by learners aged 16 or over who wish to work as a CCTV Operative. However, an SIA licence cannot be applied for until the age of 18.

You are required to have basic level of English literacy and language.

## How long is the course?

This course is delivered over 4 complete days and does require some pre-course reading and evening study.

## Where is the course delivered?

The course is delivered at our purpose built training facility in Westbury, however if you would like a group booking to take place in a suitable training environment that is more convenient to you, our trainers can provide mobile training at a suitable venue of your choice.

## How much will this course cost?

Current course costs per candidate are £170.00 (+VAT), this includes examination and certification fees.

As a Level 2 course, Military personnel can claim up to 80% of this course back through their Standard learning Credits (SLC's)

**Course prices MAY vary depending on the venue you select so please do confirm the price on application.**

## Discounts:

A 10% discount is available for group bookings, please contact us for further details.

## How to Book:

To book a place on this course please book directly from our web site [www.prosec-ltd.com](http://www.prosec-ltd.com) or download a booking form. Alternatively call us directly on 01373 228055 or book via Email at [info@prosec-ltd.com](mailto:info@prosec-ltd.com). Places can be provisionally held. Bookings are only confirmed on receipt of full payment and a fully completed booking form. Please read our terms and conditions for full details.



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**Or call one of our advisers  
who are always on hand to  
give advice**