Restaurant Systems

LRS UK

Restaurant Paging Systems

- Staff Management
- Push for service
- Customer Buzzers
- Kitchen to waiter
- Two Way Radios

LRS Long Range Systems UK
UK Offices | 01782 537000

What are Restaurant Systems for?

Some operators do not quite comprehend that restaurant paging systems, also known as a beeper system, is more relevant in fast-casual restaurants than it has ever been.

There are a number of areas that can benefit from either staff or guest messaging. These include customer call systems, kitchen to waiters, and call buttons that can allow guests to recall staff. Customer recall systems can be used to recall customers when their table or collection order is ready.

LRS Connect

Customer pager

Staff Pager

Push for Service Buttons

Kitchen to waiter

Losing money for cold food deliveries is no joke when you operate a busy restaurant. Hard-pressed waiters and food runners often don't know when food is ready for service to the customer.

Now with our waiter recall solution in the UK, the loss of revenue in this way is a thing of the past. Secondly, this kitchen to waiter paging system can increase table turns and improve other sales such as wine, sweets, or other ancillaries. Customer service quality is improved exponentially.

With a solution like this, it may be possible to reduce your wage bill by at least one waiter-server. Profitability and revenue return can easily be the result of implementing a server recall solution.

How it works :

Once orders are ready for collection by waiters. By pressing the pager number into the transmitter, a member of the kitchen team will alert the waiter carrying a pager to return to the kitchen.

As a result, staff can provide better customer service and create faster table turns, which can have a positive impact on your ROI.

The new standard in providing quality, table-side service is Table Tracker, because accuracy in table location technology matters.

Table Tracker is an advanced table location technology specifically designed by LRS to speed up food delivery in fast-casual restaurants; it elevates the guest experience dramatically.

Here's how it works: Food runners simply check a Table Tracker computer screen; they can immediately locate the order and the corresponding table on the provided map; deliver food quickly and efficiently. Diners get their fresh, hot food faster so there are no refunds for cold food delivery; and food runners no longer have to wander around the restaurant looking for table numbers as they do in most fast-casual restaurants.

Table Tracker

STOP THE RUN AROUND
INCREASE PRODUCTIVITY

You've seen it – food runners walking in circles searching for customer to deliver their order. They circle the floor until a customer waves them down. Stop wasting time searching and start serving your customers.

SAVE TIME & MONEY
INCREASE EFFICIENCY

Time saved is time better spent elsewhere. Whether you're looking to cut costs, or reallocate staff to more important things, any way you slice it, a minute off every order adds up to significant savings.

BOOST RATINGS
CUSTOMER SATISFACTION

Knowing your delivery metrics is important in maintaining a consistent, quality brand. Table Tracker's reporting on-site and online aggregated data provides store managers, regional managers, and owners the unique insight each needs.

GET SMART
ONLINE REPORTING

Before you launch, LRS will train and educate your team on best practices learned from our nearly 10 years of location tracking experience.

LRS Connect

This solution is great for use in automotive, distribution, education, entertainment, fitness and hygiene, grocery supermarkets, healthcare & the NHS, hotels, manufacturing, professional offices, resellers, restaurants for casual, fast casual or fast food, retail, travel and warehousing

The most flexible and simplest communications solutions available

LRS Connect is an online portal that enables users to manage guest engagement and staff communication. Organizing both guests and staff into different lists that represent your business and customer engagement processes, LRS Connect utilises both SMS text and on-site paging to keep everyone in synchronisation to ensure your business runs effectively and smoothly.

Simple Communication

Leaving Guests or Staff waiting for answers is not a good idea. Send SMS text ad LRS pager messaging with just the tap of a button. LRS Connect will ensure that your operations run smoothly.

Multi-Channel Engagement

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.

Set & Meet Performance Goals

Use the LRS Connect operations screen performance dashboard. Understand interactions between guests & staff. Review traffic on-premise with reporting including CSV exported data.

Restaurant example:

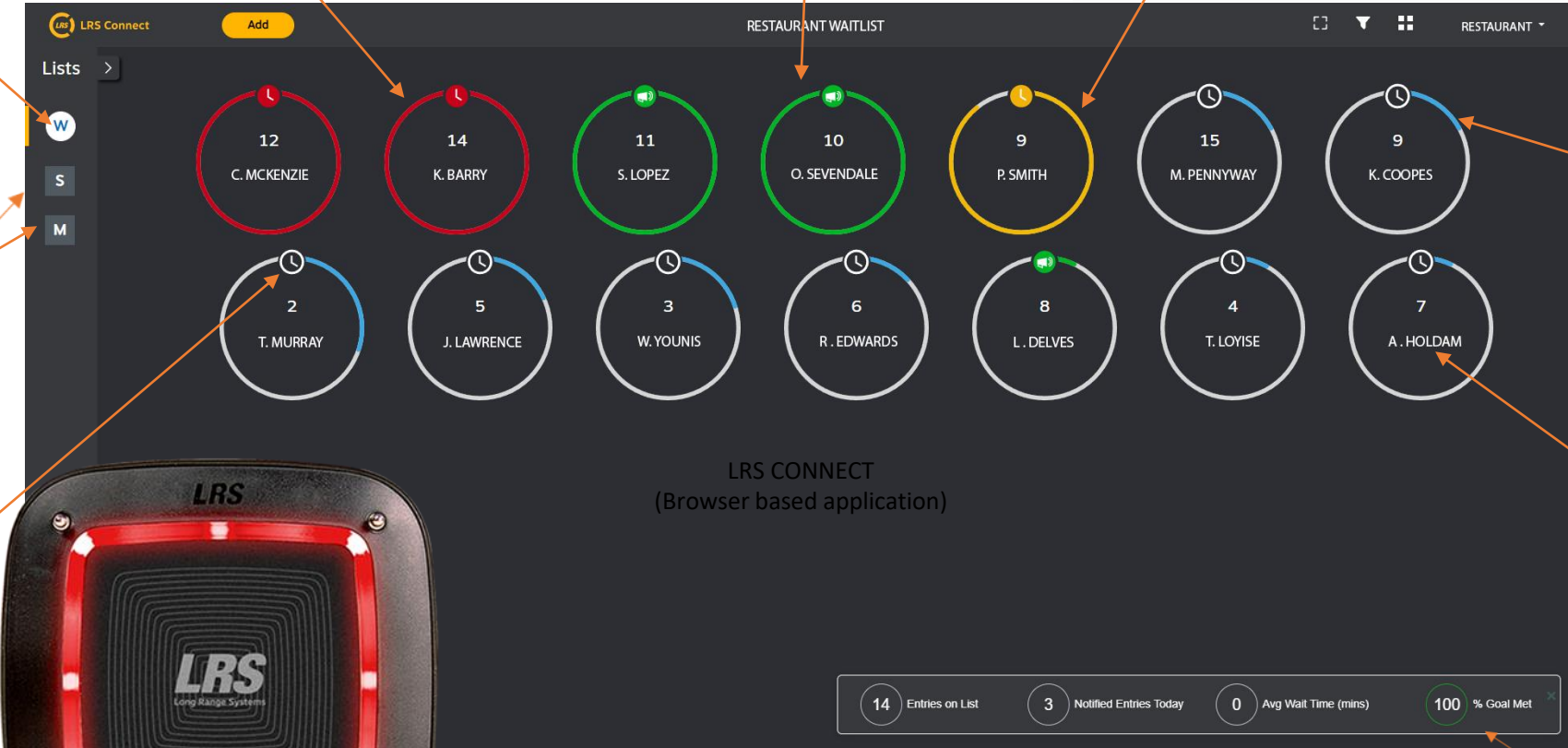Red outline indicates that the customer has waited over your time limit.

Green outline shows that the customer has been notified (which is removed once they hand the CS Coaster back)

Yellow Outline – Shows that a customer is close to being in the red zone for waiting too long.

Waiting list for customers waiting to for a table or a food order for collection.

Staff management section for staff paging. (square icons are staff lists)

Once the table/food order is ready. Staff simply tap notify on LRS Connect and that will recall the customer immediately.

The coaster pager will flash and vibe once notified.

The blue outline indicates it had just been entered.

The name of the customers waiting for a table or food collection.

Real time statistics of the working day.

LRS Connect — Add — RESTAURANT WAITLIST — RESTAURANT

Lists >

W
S
M

| 12 C. MCKENZIE | 14 K. BARRY | 11 S. LOPEZ | 10 O. SEVENDALE | 9 P. SMITH | 15 M. PENNYWAY | 9 K. COOPES |
| 2 T. MURRAY | 5 J. LAWRENCE | 3 W. YOUNIS | 6 R . EDWARDS | 8 L . DELVES | 4 T. LOYISE | 7 A . HOLDAM |

LRS CONNECT
(Browser based application)

14 Entries on List · 3 Notified Entries Today · 0 Avg Wait Time (mins) · 100 % Goal Met
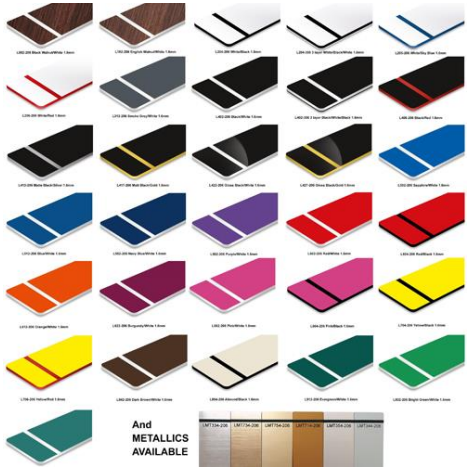
Customer Coasters

LRS started the coaster pager revolution in 1993. We invented the first coaster pager. This unique device has special charging methods only found on the Coaster Call.

Guest and patient communications remain the backbone success for waiting customers or patients. If staff can't communicate then service will be poor, staff cannot carry out their duties effectively something will suffer. Our wireless paging systems help resolve those problems. Stylish and effective solutions that can message customers when required will help to resolve communication problems once and for all.

Notify people faster when you need to. Minimize crowds in waiting areas. Eliminate overhead paging. Free guests from being tied to the waiting area. With the ability to create an invisible queue there is much less chance of walkaways which come right off your bottom line profits.

The stylish designer deluxe call button is suitable for high-end restaurants, superyachts, bars, and other quality venues. Customers can recall staff for immediate assistance without having to search for them.

This call button is one of a kind and is the only one of its kind currently available on the market and is available in a range of colours (as shown on the colour chart) and can be completely customized to fit your requirements from the casing to the actual button. Which allows you to brand your call button in ways never imagined before.

Our call buttons are made from the highest quality materials, and they can be used with LRS pagers. Unlike other call buttons on the market, these designer buttons are capable of being equipped with our range extenders and other optional equipment for a complete suite of high-end features. We can provide additional details upon request.

Restaurant and bars – Two way radios

An incredibly cost-effective solution for enhancing customer service levels, employee efficiency, and security in pubs and bars are two-way radios used to enhance communication between managers, bartenders, and kitchen staff.

In music venues, the audio volume of radios is often too low, but with digital technology, the sound is clear and loud without excessive background noise.

Throughout the United Kingdom, doormen use radios with in-ear earpieces which are proven to be a reliable method to communicate with other members of staff onsite..

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