Customer Pagers

FROM LRS UK

LRS Long Range Systems UK
UK Offices | 01782 537000

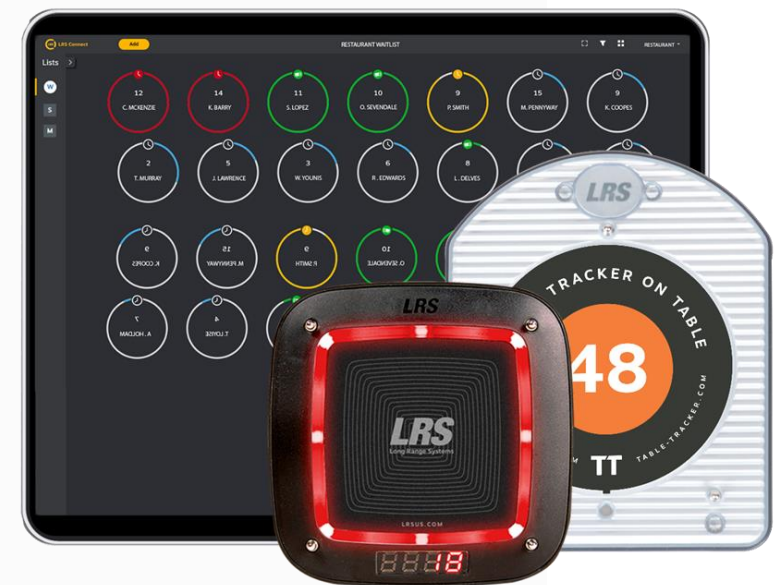# Customer
Guest
Pager Systems

- Customer Management
- Reduce Wait Times
- Create a better experience for guests
- Compatible with LRS Connect

The new standard in providing quality, table-side service is Table Tracker, because accuracy in table location technology matters.

Table Tracker is an advanced table location technology specifically designed by LRS to speed up food delivery in fast-casual restaurants; it elevates the guest experience dramatically.

Here's how it works: Food runners simply check a Table Tracker computer screen; they can immediately locate the order and the corresponding table on the provided map; deliver food quickly and efficiently. Diners get their fresh, hot food faster so there are no refunds for cold food delivery; and food runners no longer have to wander around the restaurant looking for table numbers as they do in most fast-casual restaurants.

Table Tracker

STOP THE RUN AROUND
INCREASE PRODUCTIVITY

You've seen it – food runners walking in circles searching for customer to deliver their order. They circle the floor until a customer waves them down. Stop wasting time searching and start serving your customers.

SAVE TIME & MONEY
INCREASE EFFICIENCY

Time saved is time better spent elsewhere. Whether you're looking to cut costs, or reallocate staff to more important things, any way you slice it, a minute off every order adds up to significant savings.

BOOST RATINGS
CUSTOMER SATISFACTION

Knowing your delivery metrics is important in maintaining a consistent, quality brand. Table Tracker's reporting on-site and online aggregated data provides store managers, regional managers, and owners the unique insight each needs.

GET SMART
ONLINE REPORTING

Before you launch, LRS will train and educate your team on best practices learned from our nearly 10 years of location tracking experience.

This solution is great for use in automotive, distribution, education, entertainment, fitness and hygiene, grocery supermarkets, healthcare & the NHS, hotels, manufacturing, professional offices, resellers, restaurants for casual, fast casual or fast food, retail, travel and warehousing

The most flexible and simplest communications solutions available

LRS Connect is an online portal that enables users to manage guest engagement and staff communication. Organizing both guests and staff into different lists that represent your business and customer engagement processes, LRS Connect utilises both SMS text and on-site paging to keep everyone in synchronisation to ensure your business runs effectively and smoothly.

Simple Communication

Leaving Guests or Staff waiting for answers is not a good idea. Send SMS text ad LRS pager messaging with just the tap of a button. LRS Connect will ensure that your operations run smoothly.

Multi-Channel Engagement

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.

Set & Meet Performance Goals

Use the LRS Connect operations screen performance dashboard. Understand interactions between guests & staff. Review traffic on-premise with reporting including CSV exported data.

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Restaurant example:

Red outline indicates that the customer has waited over your time limit.

Green outline shows that the customer has been notified (which is removed once they hand the CS Coaster back)

Yellow Outline – Shows that a customer is close to being in the red zone for waiting too long.

Waiting list for customers waiting to for a table or a food order for collection.

The blue outline indicates it had just been entered.

Staff management section for staff paging. (square icons are staff lists)

Once the table/food order is ready. Staff simply tap notify on LRS Connect and that will recall the customer immediately.

The name of the customers waiting for a table or food collection.

The coaster pager will flash and vibe once notified.

Real time statistics of the working day.

LRS Connect | Add | RESTAURANT WAITLIST | RESTAURANT

Lists >

W
S
M

12 C. MCKENZIE
14 K. BARRY
11 S. LOPEZ
10 O. SEVENDALE
9 P. SMITH
15 M. PENNYWAY
9 K. COOPES

2 T. MURRAY
5 J. LAWRENCE
3 W. YOUNIS
6 R . EDWARDS
8 L . DELVES
4 T. LOYISE
7 A . HOLDAM

LRS CONNECT
(Browser based application)

14 Entries on List | 3 Notified Entries Today | 0 Avg Wait Time (mins) | 100 % Goal Met

Customer Coasters

LRS started the coaster pager revolution in 1993. We invented the first coaster pager. This unique device has special charging methods only found on the Coaster Call.

Guest and patient communications remain the backbone success for waiting customers or patients. If staff can't communicate then service will be poor, staff cannot carry out their duties effectively something will suffer. Our wireless paging systems help resolve those problems. Stylish and effective solutions that can message customers when required will help to resolve communication problems once and for all.

Notify people faster when you need to. Minimize crowds in waiting areas. Eliminate overhead paging. Free guests from being tied to the waiting area. With the ability to create an invisible queue there is much less chance of walkaways which come right off your bottom line profits.

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