

LRS Connect & Connect Spot



- Quick and Easy Entry
- Custom Messages
- Unlimited Access
- Countdown Timer
- Simple Quick-Tap Interface
- Track and Compare Performance
- Status Indicators
- Completely Unlimited
- Record Actionable Data
- Flexible Engagement

This solution is great for use in automotive, distribution, education, entertainment, fitness and hygiene, grocery supermarkets, healthcare & the NHS, hotels, manufacturing, professional offices, resellers, restaurants for casual, fast casual or fast food, retail, travel and warehousing

The most flexible and simplest communications solutions available

LRS Connect is an online portal that enables users to manage guest engagement and staff communication. Organizing both guests and staff into different lists that represent your business and customer engagement processes, LRS Connect utilises both SMS text and on-site paging to keep everyone in synchronisation to ensure your business runs effectively and smoothly.



Simple Communication

Leaving Guests or Staff waiting for answers is not a good idea. Send SMS text ad LRS pager messaging with just the tap of a button. LRS Connect will ensure that your operations run smoothly.



Multi-Channel Engagement

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.



Set & Meet Performance Goals

Use the LRS Connect operations screen performance dashboard. Understand interactions between guests & staff. Review traffic on-premise with reporting including CSV exported data.



Restaurant example:

Red outline indicates that the customer has waited over your time limit.

Green outline shows that the customer has been notified (which is removed once they hand the CS Coaster back)

Yellow Outline – Shows that a customer is close to being in the red zone for waiting too long.

Waiting list for customers waiting to for a table or a food order for collection.

Staff management section for staff paging. (square icons are staff lists)

Once the table/food order is ready. Staff simply tap notify on LRS Connect and that will recall the customer immediately.

The blue outline indicates it had just been entered.

The name of the customers waiting for a table or food collection.

Real time statistics of the working day.

The screenshot shows the LRS Connect interface for a restaurant waitlist. At the top, it says 'LRS Connect' and 'RESTAURANT WAITLIST'. Below this, there are two rows of circular customer cards. Each card contains a number and a name. The cards are color-coded: red (over time limit), green (notified), yellow (close to red), and blue (just entered). A 'Lists' sidebar on the left shows 'W', 'S', and 'M' icons. At the bottom of the screen, there are real-time statistics: 14 Entries on List, 3 Notified Entries Today, 0 Avg Wait Time (mins), and 100 % Goal Met. Below the screenshot is a physical LRS coaster pager, which is a black device with a red LED display and a speaker. The pager has 'LRS' and 'Long Range Systems' printed on it, and a digital display showing '8888'.

Customer ID	Name	Status
12	C. MCKENZIE	Red (Over time limit)
14	K. BARRY	Red (Over time limit)
11	S. LOPEZ	Green (Notified)
10	O. SEVENDALE	Green (Notified)
9	P. SMITH	Yellow (Close to red)
15	M. PENNYWAY	Blue (Just entered)
9	K. COOPES	Blue (Just entered)
2	T. MURRAY	Blue (Just entered)
5	J. LAWRENCE	Blue (Just entered)
3	W. YOUNIS	Blue (Just entered)
6	R. EDWARDS	Blue (Just entered)
8	L. DELVES	Green (Notified)
4	T. LOYISE	Blue (Just entered)
7	A. HOLDAM	Blue (Just entered)

Real time statistics of the working day:

- 14 Entries on List
- 3 Notified Entries Today
- 0 Avg Wait Time (mins)
- 100 % Goal Met

The coaster pager will flash and vibrate once notified.

EXCEL

User Name	Visitor Name	Paged At	Start At	Party Size	Contact	Quoted time	Tags	Groups	Notes	Source	Location	New Field
Phill Smith (support)	Tony Mckenzie	23/04/2021 12:02	23/04/2021 12:02	2	*****6000	1:01 PM				Manual		04/23/2021
Phill Smith (support)	James Smith	23/04/2021 12:21	23/04/2021 12:21	1	*****6306	1:22 PM	Table			Manual		04/23/2021
Phill Smith (support)	Jamie Jones		23/04/2021 12:37	1	3	1:37 PM	Table			Manual		04/23/2021
Phill Smith (support)	Tony McKenzie	26/04/2021 11:21	26/04/2021 11:17	3	*****6000	11:30 AM				Manual		04/26/2021
Phill Smith (support)	Penny		26/04/2021 11:33	3	1	11:40 AM				Manual		04/26/2021
	chelsey mckensie		26/04/2021 12:05	2	*****3054	12:06 PM	Table			Manual		04/26/2021
Phill Smith (support)	chelsey mckensie	26/04/2021 12:06	26/04/2021 12:06	2	*****3054	12:12 PM				Manual		
Phill Smith (support)	levi mckenzie	27/04/2021 10:09	27/04/2021 10:08	1	*****6306	10:08 AM				Manual		04/27/2021
Phill Smith (support)	Levi Mckenzie		27/04/2021 10:15	1	1	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Levi Mckenzie	27/04/2021 10:17	27/04/2021 10:17	1	*****6306	10:18 AM				Manual		04/27/2021
Phill Smith (support)	Andy James		27/04/2021 10:18	1	2	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Jimi Hendrix		27/04/2021 10:19	1	3	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Bob Dylan		27/04/2021 10:20	1	4	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Vinnie Applice		27/04/2021 10:21	1	5	5:30 PM				Manual		04/27/2021
Phill Smith (support)	James Hetfield		27/04/2021 10:22	1	6	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Gary Moore		27/04/2021 10:22	1	7	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Chuck Schuldiner		27/04/2021 10:24	1	8	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Alexi Laiho		27/04/2021 10:25	1	9	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Ritchie Blackmore		27/04/2021 10:25	1	10	10:25 AM				Manual		04/27/2021
Phill Smith (support)	Ritchie Blackmore		27/04/2021 10:26	1	10	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Christopher Amott		27/04/2021 10:29	1	11	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Vivian Campbell		27/04/2021 10:33	1	12	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Marty Friedman		27/04/2021 10:35	1	13	5:30 PM				Manual		04/27/2021
Phill Smith (support)	Jason Becker		27/04/2021 10:36	1	14	5:30 PM				Manual		04/27/2021
	Jason Becker		27/04/2021 10:55	1	14	5:30 PM				Manual		04/27/2021
	Vinnie Applice		27/04/2021 11:00	1	5	5:30 PM				Manual		04/27/2021
	James Hetfield		27/04/2021 11:00	1	6	5:30 PM				Manual		04/27/2021
	Vivian Campbell		27/04/2021 11:01	1	12	5:30 PM				Manual		04/27/2021
	Christopher Amott		27/04/2021 11:01	1	11	5:30 PM				Manual		04/27/2021
	Andy James		27/04/2021 11:02	1	2	5:30 PM				Manual		04/27/2021
	Chuck Schuldiner		27/04/2021 11:02	1	8	5:30 PM				Manual		04/27/2021
	Bob Dylan		27/04/2021 11:03	1	4	5:30 PM				Manual		04/27/2021
	Jimi Hendrix		27/04/2021 11:03	1	3	5:30 PM				Manual		04/27/2021
	Levi Mckenzie		27/04/2021 11:04	1	1	5:30 PM				Manual		04/27/2021

Monitor operations with an on-screen performance dashboard. Understand guest and staff interactions, review traffic behaviour and efficiency, analyse reporting data, and export data.

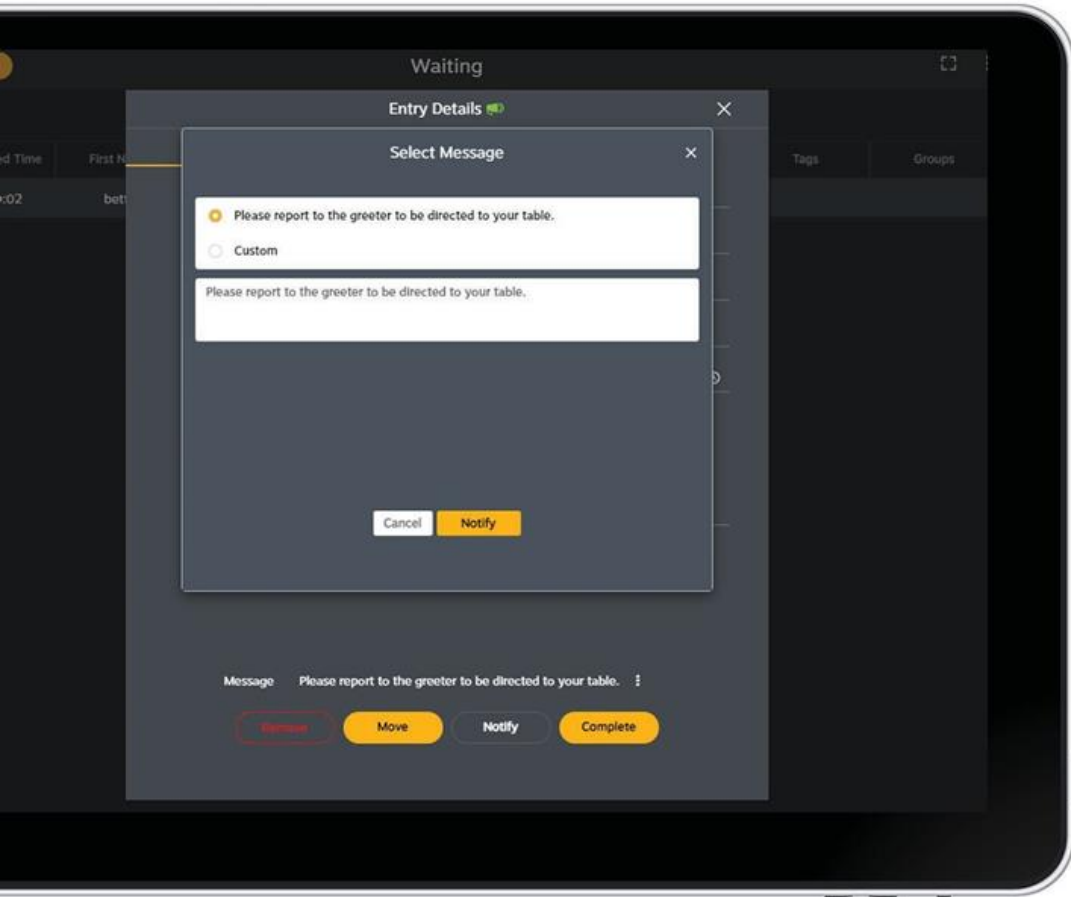
LRS Connect
Waiting
LRS UK Demo

Lists
Advance Session Report
ONLINE

Date Range

User Name	Visitor Name	Paged At	Start At	Party Size	Contact	Quoted time	Tags	Groups	Notes	Source	Location
Phill Smith (support)	James Smith		13-04-2021 10:01 am	1	45	10:01 am				Manual	
	Jamie Jones		13-04-2021 10:01 am	1	3	10:01 am				Manual	
	Bobby Dazzler		13-04-2021 10:12 am	1	15	10:15 am	Table			Manual	
Phill Smith (support)	phil smith	28-04-2021 11:13 am	28-04-2021 11:12 am	2	*****3466	11:20 am				Manual	
Phill Smith (support)	chelsey mckenzue		28-04-2021 11:25 am	2	4	11:28 am	Booth			Manual	
Phill Smith (support)	phil		28-04-2021 12:20 pm	2	1	00:30 pm	Bar			Manual	
Phill Smith (support)	Test.2		28-04-2021 12:21 pm	3	2	00:26 pm	Table			Manual	
Phill Smith (support)	Test.3		28-04-2021 12:22 pm	3	3	00:27 pm				Manual	
Phill Smith (support)	test.4		28-04-2021 12:22 pm	2	4	00:27 pm				Manual	
Phill Smith (support)	test.5		28-04-2021 12:23 pm	3	5	00:23 pm				Manual	
Phill Smith (support)	test.6		28-04-2021 12:23 pm	3	6	00:26 pm				Manual	
Phill Smith (support)	test.7		28-04-2021 12:24 pm	2	7	00:37 pm				Manual	
Phill Smith (support)	test.8		28-04-2021 12:24 pm	5	8	00:24 pm	Bar			Manual	
Phill Smith (support)	test.9		28-04-2021 12:24 pm	2	9	00:47 pm	Bar, Patio			Manual	
Phill Smith (support)	test.10		28-04-2021 12:25 pm	5	10	00:33 pm				Manual	
	Tony		28-04-2021 13:00 pm	3	*****6000	01:04 pm	Table			Manual	

Data can be exported as a excel document or viewed Online from anywhere on any device



Connect Spot

Customers can scan the connect spot QR code that can notify staff that they have arrive and add them to a waitlist.

An easy-to-use integrated back-of-house platform alerts your staff and shares the information provided by your customers.

Our templated program makes it easy to get started and to train your team. And we never share or sell your data or your customers' data.

QR Codes are great for acknowledgement of a customer/guest or patients location. By placing a QR code in certain bays/waiting areas customers and guests can scan them to alert staff that they have arrived and are waiting in that area





LRS Connect Spot QR Codes

Long Range Systems UK Ltd

ConnectSpot is an easy to use solution that creates a contactless safe service.

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.



Create an invisible queue

Keep customers and staff social distanced at all times



Connect spot IS NOT an app. Customers will not need to download anything in order for it to work. Once scanned connect spot takes the user to a customised landing page via their browser.

Connect Spots can be configured to handle a variety of customer engagements from an automated request for service, to adding themselves to a waitlist, to filling out a form for additional information, to redirects to specific web sites. Fully configurable.

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