

06-August-2013



To whom it may concern

I confirm that we dealt with QTP Ltd from September 2011 until August 2012, during which time they provided an excellent external audit and quality consultant support service to us, being a UKAS accredited Calibration laboratory

We initially contacted QTP following the loss of our Quality Manager which lead to the suspension of our UKAS accreditation, Ron Withers visited us for a 1 day visit and followed up with a 2 day visit 3 weeks later, a couple of weeks later, the measures he instigated lead to the accreditation suspension being lifted by UKAS

Ron made regular monthly visits and also sat in on the following annual UKAS visit, and as a result of his knowledge of ISO 17025 and the policies and procedures provided, we only had 1 minor non-conformance from UKAS for which we did not need to provide evidence

With the help and assistance provided, it enabled us to restructure and become self sufficient once again

I can confidently recommend Ron Withers and QTP as a solid and reliable supplier, and experts in their field.

Yours faithfully

A handwritten signature in black ink, appearing to be 'R. Gore', written over a faint circular watermark.

Richard Gore

Quality and Technical Deputy