

Mr Keith Parker
Quality Through Partnership
PO Box 180
Worcester
WR2 6YL

Tuesday, 12 June 2012

Dear Keith and Mike,

We would like to thank you both for the support and encouragement given while working towards OHSAS 18001 certification and accreditation gained in May 2012 to our great satisfaction.

Choosing QTP to assist us with this accreditation was an easy decision due mainly to the ongoing support while maintaining our ISO 9001:2008 quality standard over the past 9 years.

We sincerely appreciate the expertise given; your knowledge on these standards and expertise in implementing them at Cov-Elec. Choosing you to work on both standards has made integrating them seamless and easy for us to maintain.

Both yourself and Mike have integrated yourselves in to the team at CovElec with great ease and you have made great efforts to understand our internal processes, we consider you both to be an extended part of our team.

Thank you once again for your valued support and making the process easy to follow and an enjoyable experience.

Yours faithfully



Carole Barnes
General Manager

Yours faithfully



Peter Wilson
Managing Director