

# The Checkatrade Report

ADG Affordable Double Glazing

1 December 2014

## ADG Affordable Double Glazing

I have been in the glazing industry in excess of 18 years and running my own company for the last 10 years, I want all of my customers to be completely satisfied with the work I carry out whether I am installing 10 frames or just one.

At ADG we aim to offer an all round fitting services.

We specialise in:

- Doors
- Windows
- Guttering
- Soffit & Fascia work
- Porches
- Conservatories

Also we do brick cut outs for French doors bay conversion.

All work is carried out by MTC QUALIFIED FITTERS.

### About This Report

ADG Affordable Double Glazing are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report

### Useful Contact Information

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directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

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This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at [www.checkatrade.com/AdgAffordableDoubleGlazing](http://www.checkatrade.com/AdgAffordableDoubleGlazing) If you have any further questions about this Report or member please call us on **0800 028 2294**.

## Your Feedback Counts

To date we have received **1,532,362** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at [www.checkatrade.com/AdgAffordableDoubleGlazing](http://www.checkatrade.com/AdgAffordableDoubleGlazing) for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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## Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
<b>9.9</b>	<b>100%</b>	<b>9.9</b>

### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **318899**  
Member Since: **2 October 2014**  
Total Feedback: **23**

ü **Recommended**

ü **Vetted**

ü **Monitored**

### Vetting

Interviewed: **On 2 October 2014**  
Limited Company: **No**  
VAT Registered: **No**  
Public Liability Insurance: **Current - verified 28 October 2014**  
Insured by: **Covea**  
Coverage Amount: **2,000,000**  
Accreditations: **Certass, Trustmark**

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## References

Received as part of the vetting process upon application for Checkatrade membership.

### Double glazing

I have had no problems with them. They did exactly what they said and when they said.

[Customer in Wilmslow, 13 October 2014](#)

### Double glazing

He did a brilliant job.

[Customer in Manchester, 13 October 2014](#)

### Glazing

Very polite and friendly.

[Customer in Manchester, 14 October 2014](#)

### Double glazing

Really good. Highly recommend. Brilliant.

[Customer in Manchester, 15 October 2014](#)

### Supply and fit new back door.

On time, clean, good job and result.

[Customer in Manchester, 20 October 2014](#)

## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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## Customer Feedback

The **25** most recent feedback submissions from the public for **ADG Affordable Double Glazing**. Their entire feedback history can be read freely at [www.checktrade.com/AdgAffordableDoubleGlazing](http://www.checktrade.com/AdgAffordableDoubleGlazing).

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>Fitting of conservatory and French doors and windows</b> High quality workmanship, attention to detail, value for money, kept costs within budget, good communication no stone left unturned. Customer in Cheadle, 27 November 2014	10	10	10	10	10
<b>Window and patio sliding door</b> Lovely lads, job very quickly completed, great job, good price. Customer in Manchester, 20 November 2014	9	10	10	10	9.8
<b>Fixed guttering.</b> I would not hesitate to use James and his team again, arrived on time and were very polite and just got on with the work. Would recommend them. Customer in Stockport, 20 November 2014	10	10	10	10	10
<b>Front door and window</b> Perfect 10 out of 10. Customer in Manchester, 15 November 2014	10	10	10	10	10
<b>Fit a window</b> They've done the job to a good standard for a very good price, have done job quickly and efficiently friendly guy. Customer in Manchester, 13 November 2014	9	10	10	9	9.5



Consumer Hotline: 0800 028 2294

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Where reputation matters

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<b>Supplied and fitted replacement d/g bedroom window.</b> Very happy with service provided. Nice neat job. Customer in Manchester, 10 November 2014	10	10	10	10	10
<b>Patio doors</b> Work carried out very efficiently and a good job overall, well pleased. Customer in Manchester, 7 November 2014	10	10	10	10	10
<b>Repaired poorly fitted gutter</b> Excellent job, would ask them to do jobs again, recommended. Customer in Stockport, 3 November 2014	10	10	10	10	10
<b>12 windows, 1 front door and frame.</b> Excellent, would definitely recommend. Genuine, honest, friendly and a great job. Customer in Manchester, 2 November 2014	10	10	10	10	10
<b>Soffit and fascia full replace vents.</b> Outstanding work, thanks for very professional job. Customer in Manchester, 30 October 2014	10	9	10	10	9.8
<b>2x bays, 1x box pear, 1x soffit and guttering</b> Reliable and friendly, genuine and honest, work completed to a very high standard, will be using again, would definitely recommend. Customer in stockport, 29 October 2014	10	10	10	10	10
<b>6 windows - 2 composite doors.</b> I will recommend James to my friends and relatives - excellent. Customer in Manchester, 27 October 2014	10	10	10	10	10
<b>Bathroom window supply and fit.</b> Very professional and reliable. Friendly service at competitive	10	10	10	10	10

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rates.  Customer in Manchester, 21 October 2014					
<b>New door</b> Really good, excellent work, fast, clean, would recommend this company, great service. Customer in Manchester, 18 October 2014	10	10	10	10	10
<b>New composite back door, replacement Manchester light.</b> Excellent service, good work time and accurate from date set to fitting date. Customer in Salford, 15 October 2014	10	10	10	10	10
<b>Supply and fit new back door.</b> On time, clean, good job and result. Customer in Manchester, 13 October 2014	10	10	10	10	10
<b>Windows - front door and frame.</b> James was an excellent worker and we are pleased with the result. Customer in Failsworth, 9 October 2014	10	10	10	10	10
<b>Soffit, fascias, windows and composite door.</b> Brilliant overall job. Customer in Manchester, 6 October 2014	10	10	10	10	10
<b>Front d/g door frame and glass.</b> Service good, nice and reliable block. Customer in Manchester, 1 October 2014	10	10	10	10	10
<b>Glazing</b> Very polite and friendly. Customer in Manchester, 1 October 2014	10	10	10	10	10

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<b>Double glazing</b> He did a brilliant job. Customer in Manchester, 26 September 2014	9	9	9	9	9
<b>Double glazing</b> Really good. Highly recommend. Brilliant. Customer in Manchester, 22 September 2014	10	10	10	10	10
<b>Double glazing</b> I have had no problems with them. They did exactly what they said and when they said. Customer in Wilmslow, 2 June 2014	10	10	10	10	10
Date joined Checktrade <b>2 October 2014</b>					
Total amount of customer feedback <b>23</b>					
Date of last feedback <b>28 November 2014</b>					
Number in the last 6 months <b>23 feedback averaging 9.9</b>					
Average Score <b>9.9</b>					

## Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checktrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checktrade.com/AdgAffordableDoubleGlazing**.
- ü Next time you need some work doing, go straight to our web site **www.checktrade.com** to find thousands of reputable tradespersons.